



Refund / Cancellation Policy

Refunds & Cancellations

All sales through Vintage House Agency are final. We do not offer refunds or cancellations once your order or service booking is confirmed.

If there is an issue with your purchase, please contact us within 48 hours at info@vintagehouseagency.com, and we'll do our best to assist you.



Fulfillment / Shipping Policy

Order Processing

Orders are processed within 3–5 business days. You will receive tracking information by email once your order has shipped.

Shipping & Delivery

Shipping costs and delivery times may vary depending on your location and selected shipping method. We are not responsible for delays caused by the carrier.

Lost or Stolen Packages

Vintage House Agency is not responsible for lost or stolen packages. Please contact the shipping carrier directly using your tracking number.



Terms & Conditions

Welcome to Vintage House Agency. By accessing our website and purchasing our services or products, you agree to the following terms:

- All content, images, branding, and designs are the property of Vintage House Agency and may not be copied, reused, or reproduced without written permission.
- We reserve the right to refuse service to anyone for any reason at any time.
- All prices and offerings are subject to change without notice.
- You are responsible for providing accurate and complete information when placing an order or booking a service.

For support or questions, contact us at: info@vintagehouseagency.com



Privacy Policy

Your privacy is important to us. Vintage House Agency collects limited personal information such as name, email, and shipping details to complete your transactions.

We do not sell or share your personal data with third parties.

Payments are securely processed through third-party payment processors. We do not store your payment information.

You have the right to review, correct, or delete your personal data at any time by emailing: info@vintagehouseagency.com